

Protect more. Clean more. Care more.

EVNT4 SERIES TROUBLESHOOTING GUIDE

	Problem	Correction	Comments
1	Unit will not dispense product	Check or replace batteries, check for jammed product, check position of TOUCH or NO TOUCH switch	Access to batteries and touch and no touch switch located in the tampon channel
2	Red light blinking on one or both sensors	Product is empty on one or both stations. Replenish	Remove weight to add product, place weight on top of product
3	Both red lights are on (maintained)	This means low battery power level, or possible product jam, replace batteries or reset jam	Reset lights by removing one battery for 5 seconds and placing back in
4	Product jams	Check napkin box to ensure it falls freely in channel, check tampon tubes for roundness, wrapper of tampons should not protrude out the ends. Check clear plastic flap for damage or missing	Product jam may trigger both red lights to come on, reset by removing one battery for 5 sec. replace any damaged or oversize product packaging
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